



ck.solution

automates your document workflow

cks.AI



Inbox Management for cks.DIGITAL 4.0

An intelligent inbox for the automatic classification and forwarding of business documents

Every day your business receives invoices, delivery notes, letters and dozens of other documents that need to be processed. They also need to be forwarded without delay to the correct employees. The artificial intelligence of cks.AI enables you to automate this part of the process with ever increasing precision.

Automate the sorting and distribution of your incoming mail

With cks.AI you can now automate your inbox. Our artificial intelligence processes your incoming post, analyses the content, classifies each document according to document type and forwards to the relevant employee or next step in the process according to your specific business processes and requirements.

Improve business partner satisfaction with shorter processing times

Your customers and suppliers want their correspondence and requests to be dealt with quickly and for order confirmations to happen without delay. Automation enables you to reduce throughput times for your incoming mail; just a few minutes after landing in your inbox, documents are available to employees for further processing.

Reduce the error rate associated with manual sorting

A letter's correct recipient can usually be determined from the content. However, there often isn't the time to read a whole document and the relevant employee is sometimes not named. cks.AI uses not only the information in the document but also other parameters from SAP Business One to make the best possible decision about the recipient – and it never gets tired.

Function	cks.AI	Description
Classification of the Document Type	✓	An important step is determining the document type e.g. whether it is an invoice, delivery note, form, letter etc.
Assignment to the Correct Employee	✓	cks.AI uses the document content, data from SAP Business One and company-specific definitions to send the document to the personal inbox of the correct employee.
Identification of the Correct Business Partner	✓	If a business partner is identified, this is preselected in the employee's personal inbox.
Identification of the Correct SAP Document	✓	If a SAP document can be found, this is also preselected in the employee's personal inbox..
Automatic Background Learning	✓	If a correction is made e.g. a document is forwarded to a different employee or a different SAP document is selected, cks.AI learns from this and uses this information in future decisions.

